



Mpowered Applications - 72000 Upgrade Instructions

Please read the entire document before upgrading!

As Tempest clients, you will have received notification that the Tempest 72000 release is available. Mpowered is now proceeding on preparing the 72000 Mpowered release to coincide with the Tempest 72000 release.

Tempest has scheduled their 72000 Go-Live Assistance Date for Saturday, March 8, 2014. Mpowered is planning to release its 72000 software/apps to the Downloads section of the Mpowered web site by **March 1, 2014**. A follow-up email will be sent when the release is available, and that email will include your new 72000 licence keys.

The “Upgrade Procedure” steps below assume that you will also be upgrading your production Mpowered apps on March 8, 2014 (the Tempest scheduled Go-Live Assistance Date) - after you have upgraded your production Tempest to 72000.

Testing:

If you wish to test the Mpowered 72000 applications with your Test database (assuming it has been upgraded to 72000), follow the guidelines shown at the end under “Test Procedure Guidelines”.

Upgrade Procedure

1. Download and Install.
Install the appropriate 72000 software package from the Mpowered website at:
<http://www.mpowered.biz/downloads.html>
Note that this installs files to the C:\Program Files\Mpowered\... directory of the machine - it does **not** automatically upgrade the Mpowered software. This step can be done any time before you begin the upgrade.
2. Preparation.
Just prior to beginning the live/production Tempest upgrade, ensure that no Mpowered app users operate the application while the upgrade is in progress (no damage will be done, but they will receive error messages). This will mean that from Step 2 forward till the new apps are loaded onto each Android or BlackBerry, the new Mpowered apps should not access Tempest. You will want to notify your device users of this, and also arrange to have their device available for the software upgrade that day.
3. Tempest upgrade.
Perform the Tempest 72000 upgrade as per Tempest instructions.
4. Mpowered upgrade.
Perform the Mpowered 72000 Upgrade as per the last page of the Quick Reference and User’s Guide included in the install from Step 1. This will usually include upgrading the Web server software with the new cfm files, and, if the application includes a handheld device app component (Android or BlackBerry), deploying the new app file (.apk or .cod) to all devices. For Android devices, the new .apk can be downloaded directly on the device by browsing to the <http://www.mpowered.biz/downloads.html> page; for BlackBerry devices, the new .cod can be deployed using Desktop Manager or wirelessly. Each device will have to re-Authenticate with the new 72000 Licence Key (which will be emailed to you when the release is available on the Mpowered web site).

Test Procedure Guidelines

Note: this procedure can only be followed once the 72000 licence keys have been emailed to you.

If you want to test the Mpowered 72000 version apps prior to the production upgrade, follow these guidelines:

1. Set up a test device, Android or BlackBerry
The first step is to get the test device authenticated with your existing app version. To do this, push the **719nn** .apk (Android) or .cod (BlackBerry) file you are currently using in Production to the test device, and authenticate it with a **71900** licence key for an existing user. Make sure that you get a successful authentication before proceeding.
2. Set up a Test area on your Web Server for the 72000 Mpowered web services
Download the new 72000 cfm's into a test area on your web server (e.g. ...\\mpowered\\FieldTicket72000\\) and push the new 72000 .apk (Android) or .cod (BlackBerry) file to the test device. Go into Preferences and set the device up to use the test URL and the test DSN (i.e. the test DSN points to your Test database), using the 72000 licence key that was emailed to you and Authenticate. After successful authentication, you can begin your testing.
3. To go live:
When you have loaded Tempest 72000 into Tempest Live (as per step 2 in the Upgrade Procedure above), copy the cfm files from the test directory to the production directory (e.g. ...\\mpowered\\fieldticket\\), and push out the new 72000 .apk (Android) or .cod (BlackBerry) file to all devices, and re-Authenticate them with the new 72000 licence keys.